Letter of Guarantee – Extrusion

This letter serves to confirm that we guarantee our extrusion, including the powder coating for a period of 15 years under normal use and correct maintenance.

The conditions of this guarantee is that the proper cleaning intervals are strictly adhered to and cleaned with clean water, no chemicals or harsh abrasive materials.

The warranty becomes invalid if:

- Any defects arise from, or damage is caused by unfair wear & tear, willful damage, negligence, tampering, abnormal working conditions, unnatural weather conditions i.e.: tornados, floods etc. and failure to follow instructions (oral or written) or misuse.

- Any defects arise from or damage caused during installations, alterations or repairs.

- Product not installed by a trained / qualified installer

- Regular cleaning and maintenance of the product as per our care instructions has not been carried out.

Cleaning Intervals:

<table>
<thead>
<tr>
<th>Environment</th>
<th>Description</th>
<th>Cleaning Interval</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mild</td>
<td>More than 10km from beachfront</td>
<td>Every 6 months (min)</td>
</tr>
<tr>
<td>Moderate</td>
<td>5km to 10km from beachfront</td>
<td>2 to 3 months (min)</td>
</tr>
<tr>
<td>Marine</td>
<td>500m to 5km from beachfront</td>
<td>2 to 4 weeks (min)</td>
</tr>
<tr>
<td>Severe Marine</td>
<td>Within 500m of beachfront</td>
<td>1 to 2 weeks (min)</td>
</tr>
</tbody>
</table>

Notes:

1. Beachfront refers to breaking surf air borne moisture
2. Fresh water lakes are not considered high risk areas
3. Heavy industrial areas can be considered marine environments
4. The recommended maintenance intervals provided here are for General guidance. Local environmental conditions may differ.

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Andre Botha – National Sales Manager